

ENGAGE TORONTO REFERRALS LIST

Crisis & Emergency Phone Lines

Toronto Police Service

For fire department, police, ambulance, or mental health crisis unit
9-1-1

Toronto Distress Centre

For suicide and mental health crisis response and intervention
416-408-HELP (4357)

Gerstein Crisis Centre

For suicide and mental health crisis response and intervention
416-929-5200

Trans Life Line

Crisis line for trans and gender-questioning people, staffed by trans-identified volunteers 24 hours/day
1-877-330-6366

LGBT Youth Line

Online, telephone, and text-based peer support services for LGBTQ youth
1-800-268-9688

<http://www.youthline.ca/>

Counselling

Making the Links

Short-term counselling for gay, bi, and queer men, including trans men, who face difficulties engaging in safer sex and/or have recently tested positive for HIV

Hassle Free Clinic

66 Gerrard Street East, 2nd Floor

416-922-3549 x 128

<http://hasslefreeclinic.org/home/men-trans-clinic/making-the-links/>

ACT Drop-In Counselling

Drop-in counselling for people living with HIV, people affected by HIV, and people concerned about their risks for HIV

ACT

543 Yonge Street, 4th Floor

416-340-2437

<http://www.actoronto.org/programs-services/counselling>

David Kelley Services

Ongoing and walk-in counselling for LGBTQ people and people living with, affected by, or concerned about HIV; waitlist in effect for ongoing counselling

Family Service Toronto

355 Church Street

416-595-9618

<http://familyservicetoronto.org/our-services/programs-and-services/david-kelley-services/>

Egale Youth OUTreach

Counselling and peer support services for LGBTQ youth up to age 29

Egale Youth OUTreach

290 Shuter Street

416-964-7887 x 9

<https://egale.ca/outreach/>

Trauma Informed Counselling Services

Short-term, ongoing counselling for LGBTQ people; waitlist in effect

The 519 Church Street Community Centre

519 Church Street

416-392-6874

<http://www.the519.org/programs/community-counselling>

Substance Use & Harm Reduction

The Works

Harm reduction supplies and counselling, opioid substitution (methadone) clinic, and testing and vaccinations

Toronto Public Health

277 Victoria Street, Ground Floor

416-392-0520

<https://www.toronto.ca/community-people/health-wellness-care/health-programs-advice/services-provided-by-the-works/>

SPUNK!

Support group for gay, bi, and queer men, including trans men, who want to make positive changes regarding drug use

ACT

543 Yonge Street, 4th Floor

416-340-8484 x 454

<http://www.actoronto.org/programs-services/groups#spunkforgaymenwhowanttomakechangesintheirs Substance Use>

Crystal Meth Anonymous Toronto

Fellowship of people who share their experience, strength, and hope with each other to recover from addiction to crystal meth

The 519 Church Street Community Centre

519 Church Street

416-392-6874

<http://www.the519.org/programs/crystal-meth-anonymous>

Rainbow Services

Assessment and referrals, individual and group therapy, weekly support groups, relapse prevention, psychiatric consultations, and concurrent disorder programs for LGBTQ people

Centre for Addiction and Mental Health

60 White Squirrel Way, 4th Floor

416-535-8501 x 2

<https://www.camh.ca/en/your-care/programs-and-services/rainbow-services-lgbtq>

Bellwood Health Services

Treatment centre for addiction and mental health disorders; detox programs, inpatient and outpatient programs, and family programs available

Bellwood Health Services

175 Brentcliffe Road

Phone: 416-495-0926

Toll-free: 1-800-387-6198

<http://edgewoodhealthnetwork.com/locations/bellwood>

Health Information Resources & Phone Lines

CATIE

Information and resources for people living with/affected by HIV and/or Hepatitis C to reduce transmission and improve quality of life

<http://catie.ca/>

HIV411

Directory of services in Canada for people living with/affected by HIV and Hepatitis C

<http://hiv411.ca/>

AIDS & Sexual Health InfoLine

Anonymous telephone services (available in multiple languages) and eCHAT services (available in English only) for people seeking information and support related to sexual and reproductive health, including HIV and other sexually transmitted infections

Phone: 416-392-2437

Toll-free: 1-800-668-2437

<https://www.toronto.ca/community-people/health-wellness-care/aids-sexual-health-infoline/>

ConnexOntario

24/7 telephone and eChat service that provides information about drug and alcohol treatment resources in Ontario

1-866-531-2600

<http://www.connexontario.ca/>

Telehealth Ontario

Free, confidential service providing health advice and information from a registered nurse

1-866-797-0000

<https://www.ontario.ca/page/get-medical-advice-telehealth-ontario>

OHIP Office

Support with health card access

Service Ontario

777 Bay Street, Lower Level

1-800-267-8097

Sexual Health Clinics

Hassle Free Clinic

Medical and counselling services for a variety of sexual health issues, with separate clinics for men/trans people and women/trans people

Hassle Free Clinic

66 Gerrard Street East, 2nd Floor

416-922-0566

<http://hasslefreeclinic.org/>

Planned Parenthood Toronto

Community health centre that provides primary, sexual/reproductive, and mental health services for youth ages 13-29

Planned Parenthood

36B Prince Arthur Avenue

416-961-0113

<http://www.ppt.on.ca/>

Walk-In Clinics & Community Health Centres

MCI The Doctor's Office at Atrium

Walk-in medical clinic in downtown Toronto

595 Bay Street, Lower Level

416-598-1703

<https://mcithedoctorsoffice.ca/locations/atrium>

Church Wellesley Health Centre

Comprehensive care clinic in Toronto's Church-Wellesley village

491 Church Street, Suite 200 (2nd Floor)

416-463-1500

<http://www.cwhealth.ca/>

Carlton & Church Medical & Walk-In Centre

Medical walk-in clinic located near Toronto's Church-Wellesley village

Mattamy Athletic Centre/Loblaws

60 Carlton Street

416-646-1890

<http://carlton-church-mc.primacyclinics.ca/>

Sherbourne Health Centre

Community health centre specializing in the health of LGBTQ, newcomer, and urban populations

333 Sherbourne Street

416-324-4100

<http://sherbourne.on.ca/>

South Riverdale Community Health Centre

Harm reduction services, counselling, anonymous HIV testing, and other health promotion/community programs for the South Riverdale community

955 Queen Street East

416-461-1925

<http://srchc.ca/>

Regent Park Community Health Centre

Harm reduction services, counselling, and other health promotion/community programs for the Regent Park community

465 Dundas Street East

416-364-2261

<http://regentparkchc.org/>

Parkdale Community Health Centre

Harm reduction services, counselling, anonymous HIV testing, and other health promotion/community programs for the Parkdale community

1229 Queen Street West

416-537-2455

<http://www.pchc.on.ca/>

Queen West/Central Toronto Community Health Centre

Harm reduction services, counselling, anonymous HIV testing, and other health promotion/community programs for people located in the central Toronto area

168 Bathurst Street

416-703-8482

<http://ctchc.org/>

PrEP & PEP Access

Maple Leaf PrEP Clinic

Medical support for accessing HIV pre-exposure prophylaxis (PrEP)

Maple Leaf Medical

14 College Street, Suite 102 (inside the pharmacy)

416-920-1991

Immunodeficiency Clinic

Medical support for managing HIV infection, including access to pre- and post-exposure prophylaxes (PrEP and PEP)

Toronto General Hospital

585 University Avenue, Suite 13NU-1300

416-340-5077

<http://hivclinic.ca/>

Crossways Clinic

Toronto Sexual Health clinic offering HIV and STI testing as well as referrals for pre-exposure prophylaxis (PrEP)

2340 Dundas Street West

416-392-0999

St. Michael's Post-Exposure Assessments

Assessments for post-exposure prophylaxis (PEP)

St. Michael's Hospital, Emergency Department

30 Bond Street

Sexual Assault/Domestic Violence Care Centre

24/7 comprehensive service that provides support, including access to post-exposure prophylaxis (PEP) to people who are victims/survivors of sexual assault or domestic/intimate partner violence

Women's College Hospital

76 Grenville Street, Room 1305 (Ground Floor)

416-323-6040

<http://www.womenscolleghospital.ca/programs-and-services/sexual-assault-domestic-violence-care-centre>

Pharmacy Support

Michael Fanous

Pharmacist specializing in HIV and gay men's health

medsEXPERT Pharmacy

461 Church Street

416-922-6337

<http://medsexpert.ca/>

Community Supports & Programs for People Living with/Affected by HIV

2 Spirited People of the 1st Nations

Programs and services, including HIV-related supports, for Indigenous people who identify as LGBTQ and/or 2-Spirit

145 Front Street East, Suite 105

416-944-9300

<http://2spirits.com/>

ACT

Programs and services for people living with, affected by, or concerned about HIV

543 Yonge Street, 4th floor

416-340-2437

<http://www.actoronto.org/>

Alliance for South Asian AIDS Prevention (ASAAP)

HIV/AIDS, sexual health, and support services for South Asian communities in the GTA

120 Carlton Street, Suite 315

416-599-2727

<http://asaap.ca/>

Africans in Partnership Against AIDS (APAA)

Linguistically and culturally appropriate support and education for African peoples living with/affected by HIV

526 Richmond Street East, 2nd Floor

416-924-5256

<http://apaa.ca/>

Asian Community AIDS Services (ACAS)

Safer sex education and services for East and Southeast Asian communities, including support services for people living with HIV and LGBTQ people

260 Spadina Avenue, Suite 410

416-963-4300

<http://www.acas.org/>

Black Coalition for AIDS Prevention (Black CAP)

Settlement, practical/peer support, employment, housing, and social support services for members of Toronto's Black communities who are living with/affected by HIV

20 Victoria Street, 4th Floor

416-977-9955

<http://blackcap.ca/>

Casey House

Compassionate, interprofessional health services for people living with HIV/AIDS who have evolving and complex health issues

119 Isabella Street

416-962-7600

<https://www.caseyhouse.com/>

Centre for Spanish-Speaking People (CSSP)

Programs and services, including HIV-related supports, for Spanish-speaking peoples in Toronto

120 Carlton Street, Suite 201

416-925-2800

<http://www.spanishservices.org/en/>

Fife House

Secure, supportive, and affordable housing for people living with HIV/AIDS in the Greater Toronto Area

490 Sherbourne Street, 2nd Floor

416-205-9888

<http://www.fifehouse.org/>

Toronto People with AIDS Foundation

Practical and therapeutic support services for people living with HIV/AIDS

200 Gerrard Street East, 2nd Floor

416-506-1400

<https://www.pwatoronto.org/>

Positive Youth Outreach

Peer support for young people age 29 and under living with HIV

ACT

543 Yonge Street, 4th Floor

416-340-8484 x 265

<http://www.actoronto.org/programs-services/positive-youth-outreach-pyo>

Totally Outright

Sexual health leadership program for young gay, bi, and queer men (ages 18-29) – including trans men, men of colour, and men living with HIV – who want to be community leaders

ACT

543 Yonge Street, 4th Floor

416-340-8484 x 229

<http://www.actoronto.org/programs-services/totally-outright-toronto>

Supports for People Living with Hepatitis C

Toronto Community Hepatitis C Program

Medical care, treatment, support, and education for people living with Hepatitis C

South Riverdale Community Health Centre

955 Queen Street East

416-302-5675

<https://www.srchc.ca/programs/chronic-conditions/toronto-community-hepatitis-c-program-tchcp/>

Step by Step

Support group for people living with HIV and Hepatitis C

ACT

543 Yonge Street, 4th Floor

416-340-8484 ext. 283